

# Assumption University Health Requirements

Due July 15, 2024

**Step 1-** Log onto your Student Wellness Portal either through your AU student portal or assumption.edu. You will log in with your AU credentials.

## STUDENT HEALTH SERVICES RESOURCES

OFF-SITE HEALTH SERVICES +

EMERGENCY SERVICES AND OFF-CAMPUS CARE +

IMPORTANT INFORMATION AND FORMS FOR ACCEPTED STUDENTS +

FREQUENTLY ASKED QUESTIONS -

Assumption University strives to make the transition to College as easy as possible for new students. The following frequently asked questions may provide the answers to your questions. If you still have questions, please contact the Wellness Center at 508-767-7329.

### How do I submit my required health information?

Undergraduate and graduate students have different requirements for submitting health information. All required health information must be submitted by using the Student Wellness Portal. You will be able to access the Patient Wellness Portal from the front page of your Assumption University Student Portal. Once you can access your Assumption University student portal, you will be able to access the Student Wellness Portal and upload your information.

### When is the required health information due?

Undergraduate and graduate student health information should be submitted online via the Student Wellness Portal by July 15th (fall enrollment) or January 15th (spring enrollment). If you haven't submitted

**Step 2-** Your Wellness Portal will look like this once you log in with your AU credentials

The screenshot shows the Assumption University Patient Wellness Portal. On the left is a navigation menu with icons for Home, Appointments, Immunizations (with a red dot), Upload, Forms, Messages, Insurance, Education, and My Profile. The main content area is titled "Assumption University Patient Wellness Portal" and contains the following text:

**Health Entrance Requirements for Students:**

1. Select the **INSURANCE** tab and the **ADD NEW** button to enter your health insurance information.
2. Take a picture of your health insurance card (front & back) and immunizations (save as jpeg or PDF).
3. Upload the pictures of your health insurance card and immunizations to the **UPLOAD** tab.
4. Select the **FORMS** tab and complete the required forms.
5. Out of State Students: Select the **IMMUNIZATION** tab and enter vaccine dates for each section.

Once you complete your requirements it will take 1-2 business days until your profile is reviewed and marked as compliant. **BE SURE TO CHECK YOUR SECURE MESSAGES IN THE PORTAL** - this is how we notify you of missing items! If you have questions about items you have submitted or your compliance status please call: 508-767-7329 (M-F 8:30 am to 4:30 pm)

**COVID Information**

If you have COVID symptoms and would like to be tested, please call Student Health Services at 508-767-7329 to schedule an appointment. COVID testing is provided by Health Services to Assumption students at no cost.

If you already tested using a home administered test or through another provider and had a **POSITIVE COVID test**, please take a picture of your test on a piece of paper **labeled with your name, the date of test, and the date of symptom onset**. The picture should be saved as a PDF or jpeg and then uploaded to this patient portal under the **UPLOAD** tab. A nurse practitioner will review these uploaded tests during business hours and send a medical excuse note and isolation instructions via secure message.

Students are also encouraged to contact Student Health Services if you are concerned about flu, strep throat, or any other illness.


Under current CDC and Commonwealth of Massachusetts guidelines, the University requires at least 5 days of isolation for students who test positive for COVID. This isolation may be completed in your residence hall or at home. After the 5th day of isolation, students may return to class and other University activities. Masking is encouraged, but not required, for days 6-10 post-infection.


Consistent with University policy for all extended illnesses, students who test positive for COVID are allotted three unexcused absences from each of their courses. Students are encouraged to contact Eloise

**Step 3-** Please complete the following sections: Insurance (please note: this is not where you waive your insurance. That must be done on your student accounts page), Upload (you will upload your insurance card front and back here along with a copy of your immunizations), Forms (complete the 6 required forms and consent to treat form if you are under 18 years old), and Immunizations.



 Home


 Appointments


 Immunizations ●


 Upload

 Forms

 Messages

 Insurance

 Education

 My Profile

### Health Entrance Requirements for Students:

1. Select the **INSURANCE** tab and the **ADD NEW** button to enter your health insurance information.
2. Take a picture of your health insurance card (front & back) and immunizations (save as jpeg or PDF).
3. Upload the pictures of your health insurance card **and** immunizations to the **UPLOAD** tab.
4. Select the **FORMS** tab and complete the required forms.
5. Out of State Students: Select the **IMMUNIZATION** tab and enter vaccine dates for each section.

- All health entrance requirements **must** be completed and uploaded to the Patient Wellness Portal. We cannot accept this information via fax or email.
- The athletic system, ARMS, is different than the Patient Wellness Portal. Since the information is not shared between the two systems, be sure to complete requirements for **both** offices within their appropriate portals.
- Student Health Services does **not** require a full physical exam for school entry but athletics does.
- Immunizations can often be done through a nurse visit at the doctor's office. In addition, many pharmacies and urgent care clinics offer immunizations. Call ahead to make sure they are administering vaccines and have the one needed in stock.
- ALL students taking 6 credits or more must *enroll* or *wave* the Student Medical Insurance Plan provided by Assumption University. This is required by the state of Massachusetts and handled through Student Accounts. Medical insurance information is needed by Student Accounts, Student Health Services, and ARMS (for athletes). Unfortunately, the information is not shared between offices and must be completed for all **three** offices within their appropriate portals.
- If you have any questions, concerns, or simply need more direction, please contact us first by utilizing the "**Messages**" tab in the Patient Wellness Portal.
  - Send a message to David Dinh or Maureen Barbale.
  - Use the drop-down menu to select the Medical Clinic and who you would like your message to go to.